



Installation/Setup

Thank you for subscribing to EZVideo. This is TV Your Way with access to Live Local channels via your BCT high-speed Internet connection.

Important Note:

Please be advised that EZVideo service is only authenticated for use at your service location. If you move your Roku player to another high-speed Internet connection outside of your home, you will not be able to view any of the channels within the EZVideo channel app.

Setting up Your Roku Player and Adding the EZVideo Channel

Step 1 — Follow the “Let’s Get Started” guide provided with your Roku Player. If you cannot locate your guide, instructions can be found by visiting <http://support.roku.com>. If your Roku player is already installed, skip to step 2.

Recommended Connection Type: For optimal viewing performance we recommend an Ethernet (Wired) connection. BCT has options for a full installation with a wired connection. Contact a Customer Care Specialist at 503.632.3113 for more information or to schedule your appointment.

Step 2 — Add the EZVideo Channel to your Roku Account

EZVideo is a private channel and can only be added by logging into your Roku account through a web browser.

- Log into your Roku account at www.roku.com on an Internet connected computer or tablet.
- While logged in, Click on “My Account” (this could also read “Hi [account name]”)
- Select “Add a Private Channel” in the Manage Account Section.
- Type “EZVideo” into the provided text box then click on “Add Channel”.
- You should receive a message indicating “Channel EZVideo has been added to your channel lineup”.
- The channel may not immediately appear on your Roku Player. If it doesn’t, you can refresh your channels on your Roku player by selecting, Settings > System update.

Step 3 — Authenticate your EZVideo Service

- Select the EZVideo Channel on your Roku Player.
- A pop-up window will appear requesting you to enter your account number to register this STB. Use your Roku remote control and on screen keyboard and ENTER your account number then click submit. *Note: You will only need to do this upon 1st time activation for each Roku Player you are activating.*
- To watch your live EZVideo channels, simply select a channel and then press OK.

EZVideo Channel Functionality

- You can change channels by using the arrows on your Roku remote. For your convenience, the channel listing information will appear in the lower right-hand corner of the screen providing you with a glance of “What’s on Now” and what will be “UP Next”.
- Closed Captioning is available on all of the Live Broadcast Channels. To activate closed captioning go to “Settings” on your Roku Player then select “Captions” and turn ON “Captions Mode”.

EZVideo Support

Should you require assistance with EZVideo, please do not hesitate to contact 503-632-3113.

EZVideo® service is available to BCT high-speed Internet subscribers only. Service requires a Roku player (lease options available), High-Speed Internet connection minimum of 4 Mbps, a wired or wireless router, high-definition TV and HDMI cable, where applicable. Roku service activation requires a Roku user account which requires a valid credit/debit card or paypal account. A wide variety of Roku channels are available; some are free, while premium services are fee-based. Any additional charges will be billed to your Roku account. Maximum connection per household is equal to 7 players regardless of lease or own. Digital Television subscribers may be eligible for additional discount.